

Notice of Meeting

Adults and Health Select Committee

**Date & time**

Wednesday, 2
November 2022 at
10.00 am

Place

Council Chamber,
Woodhatch Place

Contact

Omid Nouri, Scrutiny
Officer

Tel 07977 595 687

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Chief Executive

Joanna Killian

We're on Twitter:

@SCCdemocracy



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This meeting will be held in public. If you would like to attend and you have any special requirements, please contact Omid Nouri, Scrutiny Officer on 07977 595 687.

Elected Members

Nick Darby, Robert Evans, Chris Farr, Angela Goodwin (Vice-Chairman), Trefor Hogg, Rebecca Jennings-Evans, Frank Kelly, Riasat Khan (Vice-Chairman), David Lewis, Ernest Mallett MBE, Carla Morson, Bernie Muir (Chairman) and Buddhi Weerasinghe

Independent Representatives:

Borough Councillor Neil Houston (Elmbridge Borough Council), District Councillor Charlotte Swann (Tandridge District Council), and Borough Councillor Abby King (Runnymede Borough Council)

TERMS OF REFERENCE

- Statutory health scrutiny
- Adult Social Care (including safeguarding)
- Health integration and devolution
- Review and scrutiny of all health services commissioned or delivered within Surrey
- Public Health
- Review delivery of the Health and Wellbeing Strategy
- Health and Wellbeing Board
- Future local delivery model and strategic commissioning

AGENDA

1 APOLOGIES FOR ABSENCE AND SUBSTITUTIONS

Purpose of the item: To report any apologies for absence and substitutions.

2 MINUTES OF THE PREVIOUS MEETING: 5 OCTOBER 2022

Purpose of the item: To agree the minutes of the previous meeting of the Adults and Health Select Committee as a true and accurate record of proceedings.

To follow following the publication of the draft minutes of the October meeting.

3 DECLARATIONS OF INTEREST

Purpose of the item: All Members present are required to declare, at this point in the meeting or as soon as possible thereafter:

- I. Any disclosable pecuniary interests and / or
- II. Other interests arising under the Code of Conduct in respect of any item(s) of business being considered at this meeting.

NOTES:

- Members are reminded that they must not participate in any item where they have a disclosable pecuniary interest.
- As well as an interest of the Member, this includes any interest, of which the Member is aware, that relates to the Member's spouse or civil partner (or any person with whom the Member is living as a spouse or civil partner).
- Members with a significant personal interest may participate in the discussion and vote on that matter unless that interest could be reasonably regarded as prejudicial.

4 QUESTIONS AND PETITIONS

Purpose of the item: To receive any questions or petitions.

NOTES:

1. The deadline for Members' questions is 12:00pm four working days before the meeting (27 October 2022).
2. The deadline for public questions is seven days before the meeting (26 October 2022).
3. The deadline for petitions was 14 days before the meeting, and no petitions have been received.

5 THE ACCOMMODATION WITH CARE AND SUPPORT STRATEGY (Pages 5
PROGRESS UPDATE - 42)

Purpose of the report: This report provides the Adults and Health Select Committee with an overview of the progress made with the delivery of the Adult Social Care's Accommodation with Care and Support Strategy.

6 SURREY ALL AGE MENTAL HEALTH INVESTMENT FUND (Pages
PROGRAMME: UPDATE ON PHASING OF IMPLEMENTATION 43 - 48)
PLANNING

Purpose of the report: To provide an update to the Adults and Health Select Committee on progress since the June 2022 meeting.

7 RECOMMENDATIONS TRACKER AND FORWARD WORK (Pages
PROGRAMME 49 - 78)

Purpose of the item: For the Select Committee to review the attached recommendations tracker and forward work programme, making suggestions for additions or amendments as appropriate.

8 DATE OF THE NEXT MEETING

The next public meeting of the committee will be held on Tuesday, 6 December 2022 at 10:00am.

Joanna Killian
Chief Executive

Published: Friday, 16 September 2022

MOBILE TECHNOLOGY AND FILMING – ACCEPTABLE USE

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Thank you for your co-operation

Wednesday, 2 November 2022



The Accommodation with Care and Support Strategy Progress Update

Purpose of report: This report provides the Adults and Health Select Committee with an overview of the progress made with the delivery of the Adult Social Care's Accommodation with Care and Support Strategy

Introduction:

1. In July 2019 Cabinet approved Adult Social Care's (ASC) Accommodation with Care and Support Strategy for delivering Extra Care Housing for older people and Supported Independent Living schemes for adults with a learning disability and/or autism¹ by 2030. In November 2021 Cabinet approved the addition of delivering Supported Independent Living for individuals with mental health needs in the strategy².
2. In July 2020, the Adults and Health Select Committee was presented with an update on the Accommodation with Care and Support Strategy³. This September 2022 report provides the Adults and Health Select Committee with a brief overview of the strategy and an update on the progress delivering its ambitions.

Our Ambitions

The Accommodation with Care and Support Strategy

3. There is insufficient affordable specialist accommodation provision for older people and working age adults with a learning disability and/or autism and

¹ Accommodation with Care and Support Strategy Cabinet Report July 2019
<https://mycouncil.surreycc.gov.uk/documents/s57815/16.%20Accommodation%20with%20Care%20Support%20Cabinet%20report%20July%202019.pdf>

² Supported Independent Living Mental Health Cabinet Report November 2021
<https://mycouncil.surreycc.gov.uk/documents/s82573/1.0%20Part%201%20Cabinet%20Report%20-%20Master%20Mental%20Health%20AWCS.pdf>

³ Accommodation with Care and Support Strategy Adults and Health Select Committee Report July 2020
<https://mycouncil.surreycc.gov.uk/documents/s68424/Accommodation%20with%20Care%20and%20Support%20report.pdf>

people with mental health needs. Additional capacity is required urgently to support them to remain in their communities.

4. National benchmarking shows:
 - i. That for older people, Surrey's biggest gap in provision is Extra Care Housing which is affordable given that the majority of Surrey's existing Extra Care Housing/'retirement living' is geared towards Surrey's self-funder market.
 - ii. That Surrey County Council (the 'Council') funds a much higher percentage of people with a learning disability and/or autism in residential care than most local authorities.
 - iii. There is increasing demand for specialist accommodation for people with mental health needs and there are gaps in the existing provision.
5. It is essential that the care and support provided by ASC enables us to deliver our Community Vision for 2030 and promotes the independence of the individual in all scenarios. Through our Accommodation with Care and Support Strategy we will actively work to enable people to access the right health and social care at the right time in the right place through the delivery of the most suitable accommodation with care and support for Surrey residents.
6. There are three programmes within the Accommodation with Care and Support Strategy:
 1. **Extra Care Housing** for older people (link to video in footnote⁴)
 2. **Supported Independent Living** for individuals with learning disabilities and/or autism (link to video in footnote⁵)
 3. **Supported Independent Living** for individuals with mental health needs (link to video in footnote⁶)
7. These three programmes will ensure Surrey County Council does not continue to over rely on institutional residential care homes, as well as offer its residents specialist accommodation that helps them to live independent, active and fulfilling lives.
8. Our approach to delivering the Strategy will be according to the following criteria:

⁴ Affordable Extra Care Housing in Surrey video <https://www.youtube.com/watch?v=pU1h0EGoues>

⁵ Supported Independent Living Learning Disabilities in Surrey video <https://www.youtube.com/watch?v=OOcGGzV12zo>

⁶ Supported Independent Living Mental Health in Surrey video <https://www.youtube.com/watch?v=JPY7ZTTjRfc>

- i. Future residents will have eligible care needs and will be eligible for Adult Social Care funding. Residents will have eligible care needs if they meet all of the following criteria:
 - they have care and support needs as a result of a physical or a mental condition.
 - because of those needs, they cannot achieve two or more of the outcomes specified. The outcomes include, for example, somebody's day-to-day outcomes such as dressing, maintaining personal relationships and working.
 - as a result, there is a significant impact on their wellbeing⁷.
- ii. The accommodation will meet the Council's definition of affordability, whereby rents and eligible service charges must be fundable through housing benefit.
- iii. The accommodation will be provided strategically across the county. Future residents will be identified according to need and eligibility. A connection to the local community will be considered when identifying future residents but this will not be an essential requirement.
- iv. Care and support will be tailored to meet the needs of the individual and the units will be designed to accommodate residents with specialist care and support requirements including complex needs arising from learning disabilities and /or autism, physical disabilities, brain injury, or mental health needs.
- v. The accommodation will support Surrey residents with more complex needs to remain in county, rather than in placements outside of the county.

Extra Care Housing for older people

9. Extra Care Housing provides an enabling and accessible environment which makes independent living possible for older people with a spectrum of care needs, including those with dementia and other cognitive impairments. Annex 1 shows that Extra Care Housing is a type of specialist accommodation and presents the other accommodation options for older people. The key principles of Extra Care Housing can be found in Annex 2.
1. In July 2019 Cabinet approved a target of delivering 725 units of affordable Extra Care Housing by 2030.

⁷General responsibilities of local authorities: prevention, information and advice, and shaping the market of care and support services <https://www.gov.uk/government/publications/care-act-2014-part-1-factsheets/care-act-factsheets#factsheet-2-who-is-entitled-to-public-care-and-support>

Supported Independent Living for individuals with learning disabilities

10. Supported Independent Living offers greater independence than residential care; individuals own or rent their home and can make choices regarding the support they get to live their lives and who they get it from. An overview of the key principles for Supported Independent Living can be found in Annex 3. Annex 4 shows that similarly to Extra Care Housing, Supported Independent Living is a type of specialist accommodation and presents the other accommodation options for individuals with learning disabilities.
11. In July 2019 Cabinet approved a target of reducing the number of people with a learning disability and/or autism in residential care by 40-50% over the next five years by expanding the development of Supported Independent Living provision.

Supported Independent Living for individuals with mental health needs

12. Supported Independent Living provides safe and settled accommodation, which is a determinant of good mental health and wellbeing⁸. Accommodation with Care and Support for people with mental health needs responds to increasing demand in Surrey, improves our existing Supported Independent Living provision and ensures nobody is left behind.
13. There are three key accommodation options for individuals with mental health needs within 'Our Vision for a place to Call Home,' which can be found in Annex 5:
 - a) A Place to Call Home
 - b) Support to Recover
 - c) Short Term Support
14. In November 2021 Cabinet approved the inclusion of supporting people with mental health needs within the scope of the Accommodation with Care and Support Strategy.

Progress to date

Extra Care Housing

15. Substantial progress has been made towards the delivery of the target of 725 units of affordable Extra Care Housing by 2030. The delivery plans in place for 2022/23 will build on this momentum over the remainder of this year and into the future of the programme.
 - i. **Pond Meadow Extra Care Housing**
16. In July 2022 Surrey County Council formed a strategic partnership with Pond Meadow Ltd to deliver Extra Care Housing on the former Pond Meadow School

⁸ NHS England – Five Year Forward View - <https://www.england.nhs.uk/five-year-forward-view/>

site. Pinnacle Group will deliver the housing management services, once the building is operational.

17. The new Extra Care Housing will be for social care eligible residents with tenancies, whose rents and eligible service charges will be fundable through housing benefit. We anticipate the site will offer circa 60 units of affordable Extra Care Housing.
18. Pond Meadow Ltd hosted several engagement events, both in person and virtually, with the local community in July and August. These engagement events provided the local community with an opportunity to share their feedback on the plans and ask any questions that they might have.
19. The Full Planning Application is due to be submitted to Guildford Borough Council in August 2022. If planning consent is granted and there are no unforeseen delays in the development process, we anticipate the build commencing in 2023 and the new Extra Care Housing opening in the late Summer of 2024.
 - i. **Bentley Day Centre, Brockhurst, Lakeside, Pinehurst, and Salisbury Road Extra Care Housing**
20. Building on the considerable learning acquired during the Pond Meadow tender, the tender for a further five sites of Extra Care Housing was published on 4 August 2022. The five sites are:
 1. The former Bentley Day Centre, Reigate and Banstead
 2. The former Brockhurst Resource Centre, Runnymede
 3. Lakeside, Surrey Heath
 4. The former Pinehurst Resource Centre, Surrey Heath
 5. Salisbury Road, Epsom and Ewell
21. In advance of publishing the tender we completed comprehensive market engagement with potential providers, including registered providers of social housing. We were pleased by the response from the market that welcomed this opportunity to deliver a package of sites across Surrey. We anticipate the sites will offer circa 310 units of affordable Extra Care Housing.
22. The full tender process is planned to be completed by Spring 2023 and we anticipate the contract commencing with the successful bidder in the Summer of 2023 which will lead to a phased development programme of the 5 sites. The tender process will be competitive with negotiation with a 2-stage approach adopted. The first stage will be a selection questionnaire, which will shortlist providers to 3 or 4 who will commence the full tender and negotiation on specific aspects of the agreement. The tender submissions will be assessed on

a best value basis of cost and quality and will involve consideration for the environmental sustainability and service provision.

23. If planning consent is granted and there are no unforeseen delays in the development process for each site, we would expect building to commence on the first site in the late Spring of 2024 and the first of the Extra Care Housing developments to open in the Winter of 2025.
24. We will identify support and care provision across the above six sites through a separate procurement process to avoid long-term support and care provision being tied into the development and housing management contract.
25. The tenancy agreements for future residents of Extra Care Housing will be assured shorthold tenancies (AST).
26. In total this means there are plans in place to deliver circa 50% of the Council's 725 units of affordable Extra Care Housing by 2030. The high-level programme for the delivery of these developments is presented in Annex 6 – Extra Care Housing Delivery Programme Timeline.
27. A strategy for the delivery of the remaining 50% including delivery route for the sites identified is being developed and it is expected that this will be brought forward to Cabinet for agreement later in the year.

Supported Independent Living – Learning Disabilities

28. We continue to make good progress increasing the availability of and helping residents move into Supported Independent Living accommodation.
 - i. **New Supported Independent Living on Council owned land**
29. The Council is committed to using its own land and capital to support the development of Supported Independent Living for its residents. Full detailed planning applications have been submitted on the following Council owned sites:
 1. The former Coveham Hostel, Elmbridge
 2. The former Horley Library, Reigate and Banstead
 3. The former Manor School, Woking
30. In advance of submitting the planning applications the Council completed considerable engagement on our plans with future potential residents, providers, and the local communities. Feedback from individuals with a lived experience, their families, carers, and other key stakeholders can be found in Annex 7. Analysis of the local community engagement can be found in Annex 8.

31. If planning consent is granted and there are no unforeseen delays in the development process, we expect building to commencing in Spring 2023 and the first of these Supported Independent Living developments to open in Summer 2024.
32. The high-level programme for the delivery of these developments and indicative designs are presented in Annex 9 and Annex 10, respectively.

ii. **Deregistration of existing residential care home provision**

33. We continue to work with existing providers of residential care who repurpose their current homes to create new Supported Independent Living accommodation. In some cases, the building will need to be re-modelled to enable the type of care required.
34. In the past two financial years we secured 30 units of Supported Independent Living that were previously residential care. We plan to secure an additional circa 60 units with external providers in the remainder of this fiscal year, subject to the Care Quality Commission (CQC) process.

iii. **New Supported Independent Living developments from the independent sector**

35. We continue to encourage the provider market to develop new Supported Independent Living developments in Surrey. In the past two financial years independent providers have developed 71 units of Supported Independent Living. Independent providers plan to deliver an additional circa 30 units of Supported Independent Living.
36. The total new provision, including deregistration and new accommodation, secured from the independent provider sector in the past two financial years is 101 units. Total new provision planned to be delivered in the remainder of this financial year is circa 115 units.

iv. **Supporting Individuals into their new accommodation and helping them to live independently**

37. When the strategy was approved by Cabinet in July 2019 there were 1,075 people with a learning disability and/or autism living in residential care. The implementation of this transformation agenda has already reduced this number by 13%. This has been delivered during a global pandemic where movement has been restricted, which has impacted the Council's ability to support residents to move to new accommodation.
38. We have received positive feedback from social workers that the individuals are enjoying living in their new accommodation and many individuals have told us

how it enables them to live more independently. Some of the positive outcomes that individuals have achieved are presented in anonymous case studies in Annex 11.

Supported Independent Living Mental Health

39. A significant milestone for the Accommodation with Care and Support Strategy occurred in November 2021 when supporting people with mental health needs was formally included within the Strategy.

i. New Supported Independent Living at the Sunbury Hub

40. In July 2022 Cabinet approved the development of our first units of Supported Independent Living for people with mental health needs. The future Sunbury Hub in Spelthorne will include six units for people with mental health needs (with a further six units for individuals with learning disabilities and/or autism).

41. This a positive step forward for the Accommodation with Care and Support Strategy and demonstrates the Council's commitment to provide modern, high-quality accommodation for the residents it supports.

ii. Housing Related Support Review and contract extensions

42. We completed a review of the Housing Related Support (HRS) contracts in Autumn 2021. HRS services help socially excluded groups of people within Surrey such as people who experience homelessness to:

- a. obtain benefits and manage their money.
- b. improve safety, health, and wellbeing.
- c. help avoid social isolation.
- d. access mainstream services.
- e. manage everyday tasks.
- f. develop new skills and move into employment.

43. There are 21 HRS contracts with 14 providers.

44. During the review we conducted extensive engagement, which included meeting with people with lived experience, providers, and district and borough council housing teams. Through this process we identified some concerns and one of these focussed on the short-term nature of the existing one year rolling contracts.

45. In March 2022 Committees in Common approved the extension of all HRS contracts commissioned by the ASC to three years, plus one, plus one. The contract extension gives providers the security and stability they require to invest in services, make long term plans and work with ASC to re-shape existing services and develop new services to meet emerging needs.

46. Additional Contain Outbreak Management Funding (COMF) was secured for the HRS providers. The approved projects include: virtual reality cognitive behaviour therapy for people suffering with social anxiety; additional trauma informed training and additional staffing to manage more complex people.

iii. **Strengthening the Supported Independent Living market for people with mental health needs**

47. We continue to work closely with the Supported Independent Living provider market to develop new provision to meet the gaps in the market. New providers include Seacole who specialise in supporting people with a forensic background; Brookhaven who support people with both a learning disability and/or autism and a mental health need; Applenet who support complex people with a learning disability and/or autism, forensic background, and a mental health issue.

48. There are 18 providers on Mental Health Supported Independent Living Dynamic Purchasing System contracts, and we continue to receive interest from new providers, including those that can offer self-contained flats, which is the largest gap in the market.

iv. **Including mental health needs in eligibility criteria for Extra Care Housing**

43. In the development of our nomination agreements for Extra Care Housing we have ensured that mental health needs are included in the eligibility criteria. This means that older residents in Surrey with mental health needs will be able to benefit from the opportunity to have their own place to call home in our new Extra Care Housing.

Key future milestones

Identifying further sites for Extra Care Housing and Supported Independent Living

44. It is essential that we identify additional Surrey owned sites that can be developed for Extra Care Housing and Supported Independent Living to deliver the ambitions set out in the Accommodation with Care and Support Strategy. ASC and Land and Property are continuing a strategic review of the Council's existing assets to assess their suitability for specialist accommodation. An identified pipeline of sites for the delivery of Extra Care Housing and Supported Independent Living has been established, which subject to detailed suitability assessments will ensure that the target number of units can be achieved.

45. We are in a preliminary phase of assessment and have identified sites that offer potential to be developed for specialist accommodation. It is essential that these sites are well located and have suitable topography for the future residents. Our Land and Property Service will complete site feasibility assessments to ensure that they are viable for development.
46. Due to commercial and site sensitivities we are not able to publish the location of these sites in this report. Once the feasibility assessments have been completed, business cases will be presented to Cabinet seeking approval for the sites to be developed for Extra Care Housing or Supported Independent Living. We plan to present the business cases to Cabinet in the Winter of 2022/23 for Supported Independent Living and in quarter 2 of 2023 for Extra Care Housing.
47. Additional resources are being secured to accelerate the next phases of the programme, which will ensure that the overall programme can be achieved. It should be noted that existing market risks do remain in relation to construction cost inflation and procurement processes. However, mitigating measures have been taken to ensure these risks are considered and appropriate contingency is allocated at the outset to cover should they occur.

Support and Care Commissioning Strategy for Extra Care Housing

48. We will be developing the Surrey wide Support and Care Commissioning Strategy for Extra Care Housing. This is to ensure that once the schemes are operational, we will have excellent care arrangements in place that will enable individuals in the Extra Care Housing settings to live active and fulfilling lives and maintain their independence. We will work closely with our operational colleagues to ensure the care commissioned will lead to improved outcomes and tackle health inequalities.

Implementing the Supported Independent Living for individuals with learning disabilities Approved Provider List

49. We are in the process of creating an Approved Provider List for Supported Independent Living services for individuals with learning disabilities and/or autism. The Approved Provider List will be a list of providers that have been quality assessed and approved by ASC Commissioning.
50. The initial tender period to be added to the Approved Provider List concluded on 29 July 2022. During Q1 2023 the new contracts for Supported Independent Living services will commence and all new placements for individuals with learning disabilities and/or autism will be sourced from the new Approved Provider List. The Approved Provider List will be opened periodically to ensure that additional providers can join the list.

Mental Health Move to Independence Service appraisal

51. At the end of June 2022, we hosted a workshop to explore how the mental health Move to Independence Service could support the delivery of the Accommodation with Care and Support Strategy. The Move to Independence Service provides Support to Recover in 27 units of accommodation across Surrey. It is a recovery focused service that aims to support individuals to move on within two years. The service also continues to provide support for individuals once they have moved on for a limited time.
52. The outcome of the workshop was to explore how the service could be expanded to meet growing need and pilot new ways of working. The new ways of working would focus on developing specialist services to support more complex people with a forensic background, substance misuse issues and autism spectrum disorders.

Challenges and risks

Acknowledging the complexity and scale of delivering the Accommodation with Care and Support Strategy

53. It is important to acknowledge that this is a highly complex, ambitious, and large-scale capital Strategy that will transform accommodation-based services for our residents. Capital programmes of this nature require long term commitment, strong partnership working (both between public sector agencies and with the independent sector) and a patient but driven approach to delivery.
54. For Extra Care Housing we anticipate that the timeline from the point of publishing the tender until the doors open to be in the region of three and a half years. For Supported Independent Living this timeline is shorter and in the region of two years. We should expect challenges on the journey to delivery, such as planning issues, construction delays and unforeseen circumstances. To deliver 725 units of affordable Extra Care Housing we should anticipate this taking us up to at least 2030.
55. The Council is taking all necessary mitigating actions to limit and minimise the challenges to the delivery of this Strategy. In the past two years, we have developed a highly skilled and capable programme team. We also have the necessary contracts in place to deliver all aspects of the capital strategy. We have recruited an Extra Care Housing Programme Director who will provide technical property expertise and will ensure the future accommodation is delivered to the high standard and quality we require for our residents.
56. This new and dedicated role will focus on providing leadership across the Extra Care Housing Programme. They will work closely with senior officers in ASC,

Land and Property and the Council's other corporate functions to ensure the necessary capability is in place to deliver the Strategy.

57. We are identifying opportunities to reduce the delivery risks of our Extra Care Housing and are seeking 'Outline Planning Consent' on the five sites currently out to tender. In our market engagement event prior to publishing the tender this was welcomed by prospective bidders. This approach gives confidence to the market that the future sites are deliverable and limits risk in the planning process.

Care Quality Commission requirements for Supported Independent Living for people with a learning disability and/or autism

58. Senior officers from ASC have hosted informal conversations with CQC officers regarding Supported Independent Living in Surrey. CQC have indicated that size and scale of future schemes will be subject to a great level of scrutiny in line with the regulatory guidance set out in 'Right Support, Right Care, Right Culture'. CQC requirements will need to be met by Supported Independent Living developed by the Council and the independent provider sector.
59. ASC Commissioners will maintain contact with CQC throughout the planning and development phases to ensure our programme plans align with regulatory and best practice guidelines. This means that our programme plans, and delivery models will need to be flexible and dynamic and may need to change over the course of the five-year programme. This will mitigate against any future challenges and provide assurance to users, carers, and providers.

Conclusions:

60. The ASC Accommodation with Care and Support Strategy has made good progress to develop additional affordable specialist accommodation capacity in Surrey. We will build on this momentum to ensure Surrey's residents are given the opportunity to live in accommodation that supports them to have independent, active, and fulfilling lives.
61. The Programme Team continues to implement approaches and identify resource that will accelerate the pace of delivery of the Accommodation with Care and Support Strategy. However, it should be noted that existing market risks do remain in relation to construction cost inflation and procurement processes.

Recommendations:

62. Members of the Adults & Health Select Committee are invited to note the update and to raise any challenges they feel appropriate.

Next steps:

63. Below are the next key milestones for the Accommodation with Care and Support Strategy:

- iv. In Spring 2023 we will commence the construction of the first Supported Independent Living accommodation.
- v. During the first quarter of 2023 Pond Meadow Ltd will commence the construction of the Extra Care Housing at Pond Meadow Guildford.
- vi. At the start of 2023 we will commence the contracts for Supported Independent Living for individuals with learning disabilities and/or autism through the new Approved Provider List.
- vii. In Winter 2022/3 Cabinet will agree further sites for Supported Independent Living and Extra Care Housing.
- viii. In Summer 2023 we will commence the contract for delivering Extra Care Housing at five sites in Surrey.

Report contact

Jonathan Lillistone, Assistant Director for Commissioning, Adult Social Care

Contact details

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Annexes

Annex 1 – Accommodation Options for Older People

Annex 2 – The key principles of Extra Care Housing

Annex 3 – The key principles of Supported Independent Living

Annex 4 – Accommodation options for individuals with learning disabilities

Annex 5 – Accommodation options for individuals with mental health needs

Annex 6 – Extra Care Housing Delivery Programme Timeline

Annex 7 – Feedback from people with lived experience and other key stakeholders

Annex 8 – Analysis of local community engagement

Annex 9 – Supported Independent Living Delivery Programme

Annex 10 – Supported Independent Living Layouts and Elevations

Annex 11 – Supported Independent Living Anonymous Case Studies

Sources/background papers

Accommodation with Care and Support Strategy Cabinet Report July 2019
<https://mycouncil.surreycc.gov.uk/documents/s57815/16.%20Accommodation%20with%20Care%20support%20Cabinet%20report%20July%202019.pdf>

Supported Independent Living Mental Health Cabinet Report November 2021
<https://mycouncil.surreycc.gov.uk/documents/s82573/1.0%20Part%201%20Cabinet%20Report%20-%20Master%20Mental%20Health%20AwCS.pdf>

Accommodation with Care and Support Strategy Adults and Health Select Committee Report July 2020
<https://mycouncil.surreycc.gov.uk/documents/s68424/Accommodation%20with%20Care%20and%20Support%20report.pdf>

Affordable Extra Care Housing in Surrey video
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<https://mycouncil.surreycc.gov.uk/documents/s68424/Accommodation%20with%20Care%20and%20Support%20report.pdf>

NHS England – Five Year Forward View - <https://www.england.nhs.uk/five-year-forward-view/>

Public Health England – Mental Health: environmental factors -
<https://www.gov.uk/government/publications/better-mental-health-jsna-toolkit/2-understanding-place>

ANNEX 1: ACCOMMODATION OPTIONS FOR OLDER PEOPLE

MAINSTREAM HOUSING

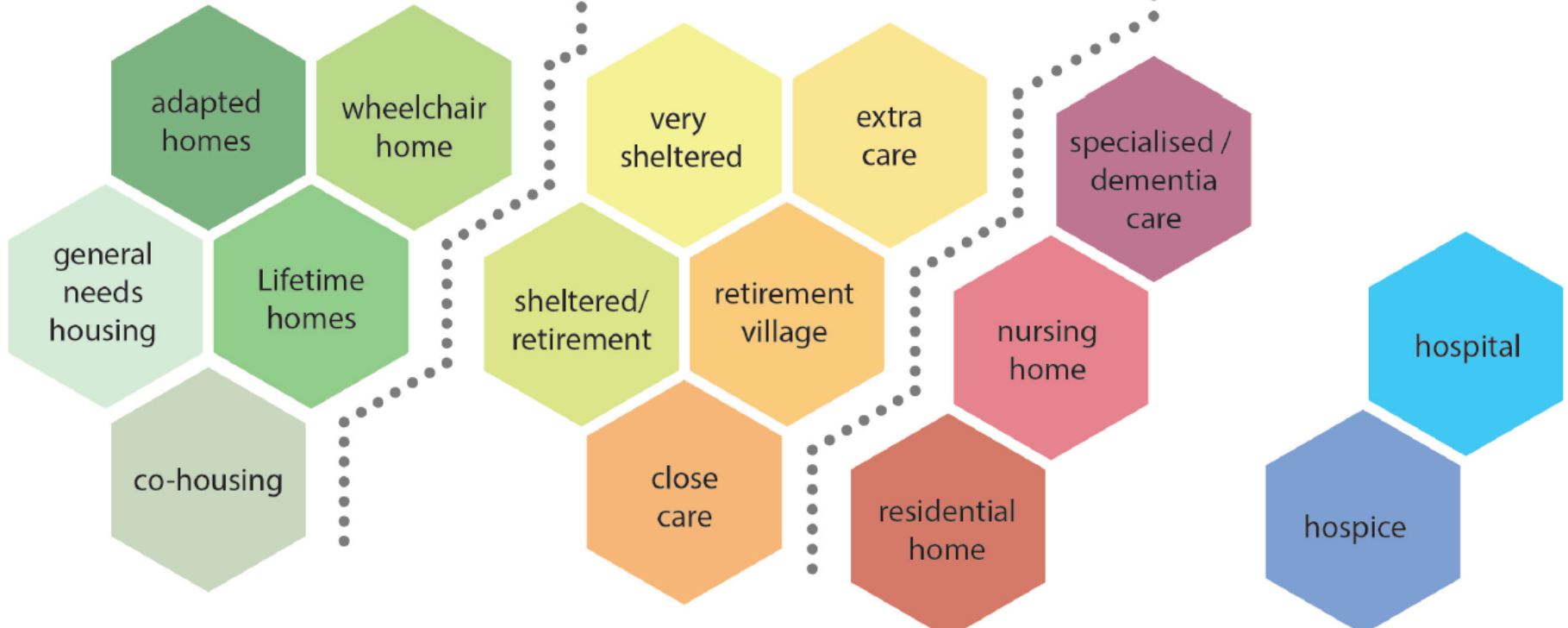
Individual homes to buy or rent – not designated for any specific user group (though Lifetime Homes includes age-friendly features and wheelchair housing is specially designed). Personal care, support, other services and amenities available within the community.

SPECIALISED HOUSING

Groups of homes (usually flats) to buy or rent – designated for older people (typically 55+). Flexible personal care and support usually arranged or provided within the development together with shared facilities and activities. Common facilities may also be shared with the wider community.

CARE HOMES

Care homes are a residential settings where a number of older residents live, usually in single rooms. Full-time personal care and support is typically available within the development together with shared facilities, activities and catering.



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ANNEX 2: THE KEY PRINCIPLES OF EXTRA CARE HOUSING

Extra Care Housing should:

- Enable people to remain in their own homes
- Help people to self-care and promote independent living
- Be a base for day time activities and community based therapy
- Be domestic in nature and not resemble institutional environments like residential care homes, while being sympathetic to the architectural vernacular of its local area
- Provide a level of on-site support and care by staff which is complemented by a personalised and responsive care service offer that can be tailored to individuals changing needs.

The following features are common to any Extra Care Housing setting:

- Independently accessed (and metered) apartments or other dwellings
- A range of on-site communal facilities typically paid for by an additional service charge, which can be accommodated within locally agreed housing benefit levels. These facilities could include a café and multifunctional spaces both of which would be available to the residents of the Extra Care Housing and for the wider local community to create an inclusive and thriving environment.
- Care and support required by the residents is provided by a separately registered domiciliary care agency registered by the Care Quality Commission (often based on site) and bought in by residents on an 'as needed' basis.
- A focus on accessibility and design quality principles
- Located in a sustainable location, close to the community and local amenities, e.g. shops, doctors, transport links.
- Technological infrastructure which helps people to maintain their independence, and which can be linked to assistive technology where needed

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ANNEX 3: THE KEY PRINCIPLES OF SUPPORTED INDEPENDENT LIVING

Supported Independent Living should:

- Enable people to remain in the same accommodation as their needs change
- Help people to self-care and promote independent living skills
- Foster links with the local community and enable people receiving services to access the wider community and play an active part in community life
- Be domestic in nature and not resemble institutional environments like residential care homes
- Provide a level of on-site support and care by staff which can scale to changing needs

The following features are common to any Supported Independent Living setting:

- Independently accessed apartments or other dwellings – ‘own front door’
- Individuals will have a tenancy and be able to access housing benefits and be afforded housing rights
- Any personal care and support required by individuals is provided by a separately registered care agency which is registered by the Care Quality Commission
- Located in a sustainable location, close to the community and local amenities, e.g. shops, doctors, transport links and in areas where there is a sustainable workforce
- Technological infrastructure which helps people to maintain their independence, and which can be linked to assistive technology where needed

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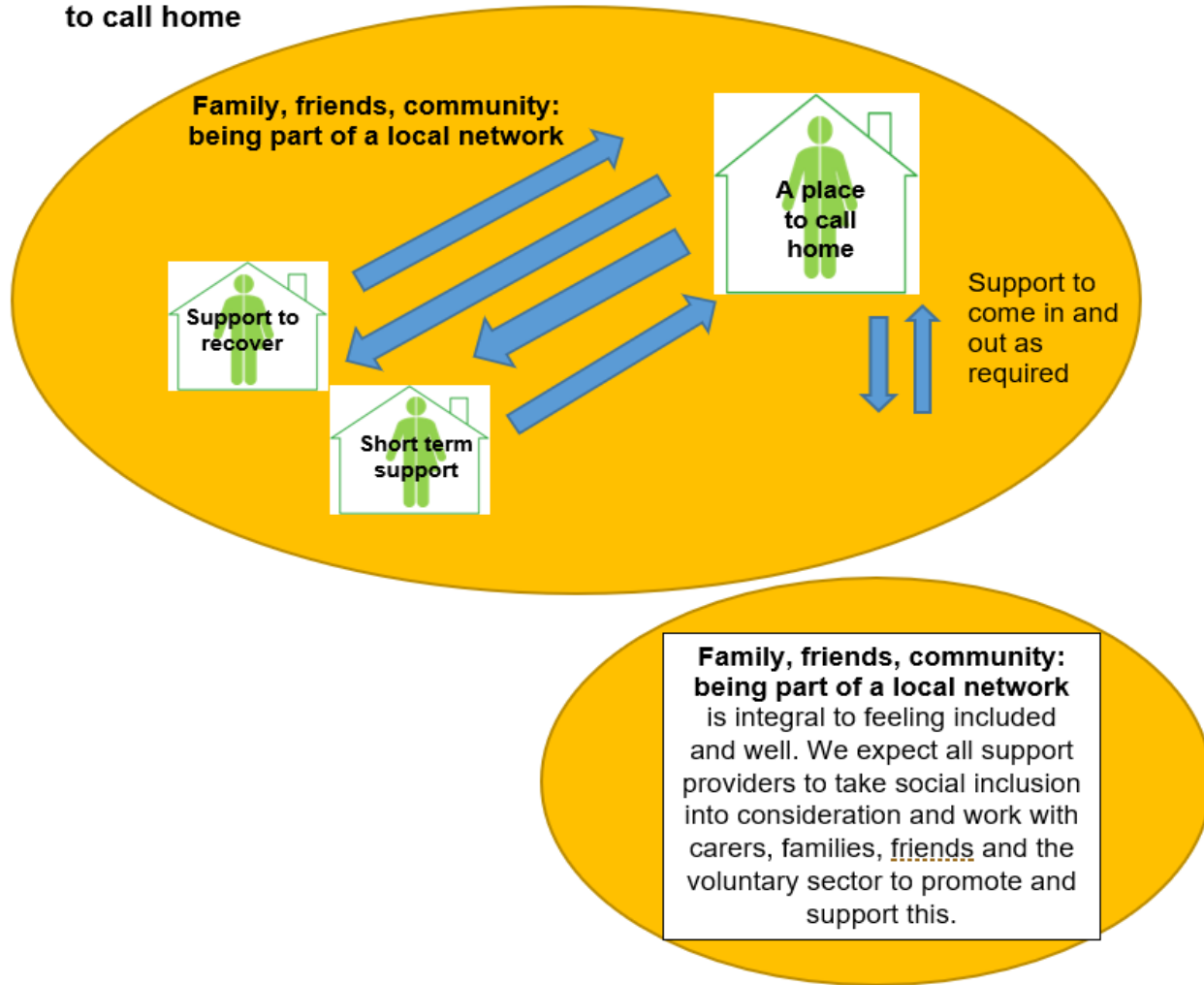
ANNEX 4: ACCOMMODATION OPTIONS FOR INDIVIDUALS WITH LEARNING DISABILITIES



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ANNEX 5: ACCOMMODATION OPTIONS FOR INDIVIDUALS WITH MENTAL HEALTH NEEDS

Our vision for a place to call home



A place to call home that meets people's long term accommodation with support needs. This could include ongoing support from skilled staff from mental health services, adult social care, the voluntary sector and/or housing with support providers. People with a range of mental health needs including those who have more complex needs through to those who benefit from a small amount of support to stay well and included in the community can be supported in this way, to help people live and thrive in the place they call home.

Support to recover that is medium term and helps people to recover. This is can be high/medium/low need support from skilled staff who can support people including those who have more complex needs. Aimed at enabling people to recover and be well enough to move into a place to call home within two years.

Short term support is accommodation with support options to help prevent a hospital admission, manage a crisis or to avoid homelessness - this could be spending a few nights in temporary accommodation then going home again or staying for a number of weeks whilst accommodation is identified to prevent someone becoming homeless.

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SURREY COUNTY COUNCIL
ANNEX 6 - EXTRA CARE HOUSING DELIVERY PROGRAMME TIMELINE

Revision 03: 11/07/2022

	2022				2023				2024				2025				2026				2027				2028				2029				2030			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
All sites																																				
Phase 1a - Pond Meadow (DBFO)																																				
Planning Submission																																				
Planning Approval																																				
Construction																																				
Support & Care Provision Contract in place																																				
First tenants & waiting list in place																																				
Operational																																				
59 Extra Care Housing Units																																				
Phase 1b - 5 Sites (DBFO)																																				
RIBA Stage 1 Completion																																				
RIBA Stage 2 Completion																																				
Outline Planning Approval																																				
Procurement																																				
Provider Appointment (including Construction)																																				
Site Design and Detailed Planning Approval																																				
Site 1 Construction - Operational																																				
Site 2 Construction - Operational																																				
Site 3 Construction - Operational																																				
Site 4 Construction - Operational																																				
Site 5 Construction - Operational																																				
Support & Care Provision Contract in place																																				
First tenants & waiting list in place																																				
Estimated number of Extra Care Housing units Phase 1b: 259 - 313																																				
Phase 2 - Sites to be confirmed / Delivery Route Assumes DBFO																																				
Approach																																				
Site Suitability assessments																																				
Business Case																																				
RIBA Stage 1																																				
RIBA Stage 2																																				
Outline Planning Approval																																				
Procurement																																				
Provider Appointment																																				
Site Design and Detailed Planning Approval																																				
Construction (All Sites)																																				
Operational (All sites)																																				
Support & Care Provision Contract in place																																				
First tenants & waiting list in place																																				
Estimated number of Extra Care Housing units Phase 2: 250																																				
Phase3 - Sites to be confirmed / Delivery Route Assumes DBFO																																				
Approach																																				
Site Suitability assessments																																				
Business Case																																				
RIBA Stage 1																																				
RIBA Stage 2																																				
Outline Planning Approval																																				
Procurement																																				
Provider Appointment																																				
Site Design and Detailed Planning Approval																																				
Construction (All Sites)																																				
Operational (All sites)																																				
Support & Care Provision Contract in place																																				
First tenants & waiting list in place																																				
Estimated number of Extra Care Housing units Phase 3: 100 - 160 (Longer construction period due to likely decant from existing settings)																																				

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ANNEX 7: FEEDBACK FROM PEOPLE WITH LIVED EXPERIENCE OF LEARNING DISABILITY, AUTISM AND MENTAL HEALTH, FAMILIES, CARERS AND PARTNERS; HEALTH, PROVIDERS AND VOLUNTARY SERVICES ON OUR SUPPORTED INDEPENDENT LIVING PLANS

Design Feedback:

- Stakeholders were positive about the designs of new Supported Independent Living accommodation and our approach to the programme. They were actively engaged and keen to learn more about the future developments.
- They were pleased that health professionals such as Occupational Therapists have been engaged on the designs to ensure the ongoing viability of the designs for residents.

Care and Support:

- We discussed that care and support that will be provided within Supported Independent Living settings. It is a separate element to the accommodation itself and will be decided by the individuals living there and their assessed need. This will give individual residents the choice and control to employ the support that works for them.

A Place to Call Home (Tenancy):

- Stakeholders were pleased with our commitment to ensure secure and stable tenancies for residents of supported independent living.

A Space for Everyone (Accessibility):

- Stakeholders were pleased that accessibility for individuals with multiple health and social care needs has been carefully considered. We explained that some properties have been designed to allow space for staff to be available on call if required.
- All accommodation is accessible to wheelchair users and some accommodation has been specifically designed for residents who are wheelchair users to live in and be supported by their carers.
- Stakeholders were satisfied that staff accessibility and parking has been factored into the designs with electric charging points.

Options to Live in Shared or Single Occupancy Flats:

- They felt it would be important to have a mixed offer of self-contained apartments and shared accommodation as this will cater for people who may require a greater level of care and support. This will provide residents with the option to live in their own personal flat or with others.

Prioritisation and Eligibility:

- We explained that the developments are for people with eligible needs, and we will be working with Social Workers to prioritise individuals on a need's basis.

The Right Location:

- We confirmed that we have identified sites in fantastic locations with good access to local amenities, transport and the wider community.
- We explained that we are looking to identify sites across the whole of Surrey.

Space for Yourself and Space to Share with Others:

- We discussed that private and communal spaces will be maintained in our accommodation. Residents having access to an activity space they can book for use when they have visitors, or host people in their own flat or room.

Community Inclusion:

- We discussed the need to support residents to access and engage in community activities from supported independent living. We advised that this would be individually assessed and based on the individuals needs and interests.
- We want our future residents to have the opportunity to be active members of their local communities.

ANNEX 8: ANALYSIS OF LOCAL COMMUNITY ENGAGEMENT

	Former Coveham Hostel	Former Horley Library	Former Manor School
Consultation period	06 May 2022 to 20 June 2022 Planning Statement of Community Involvement Issued in Planning Application		
Range of leaflet drop	933 properties	1260 properties	985 properties
Live Public Question & Answer Events dates and times	19 May 2022 1pm 23 May 2022 7pm	23 May 2022 1pm 25 May 2022 7pm	19 May 2022 7pm 08 June 2022 1pm
Participants in events (household)	49	32	31
Questions at/after Question & Answer event	43	26	74
Website visitors	372 (799 sessions)	370 (504 sessions)	412 (751 sessions)
Average website visit duration	4 mins 6 seconds	2 mins 57 seconds	3 mins 22 seconds
QR Code Scans	25	53	57

	Former Coveham Hostel	Former Horley Library	Former Manor School
Feedback surveys Online	24	64	56
Feedback surveys Post	15	19	23
Written comments	22	51	52
Email comments	2	2	8
Total Responses	63	136	139
Strength of favourable reaction to the proposals	87/100	51/100	42/100
Favourable towards Supported Independent Living in Surrey?	95%	82%	86%
Highest Priority (out of 5 options)	Supported Independent Living	Supported Independent Living	Quality, carefully designed buildings

Revision 03: 15/08/2022		2022				2023				2024				2025			
	Quarter	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
All sites																	
The former Coveham Hostel																	
Planning Submission		■															
Planning Approval			■														
Procurement		■	■	■													
Construction					■	■	■	■	■								
First tenants & waiting list in place							■	■									
Operational															■		
The former Horley Library																	
Planning Submission		■															
Planning Approval			■														
Procurement		■	■	■													
Construction					■	■	■	■	■								
First tenants & waiting list in place							■	■									
Operational															■		
The former Manor School																	
Planning Submission		■															
Planning Approval			■														
Procurement		■	■	■													
Construction					■	■	■	■	■								
First tenants & waiting list in place							■	■									
Operational															■		

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ANNEX 10: SUPPORTED INDEPENDENT LIVING INDICATIVE DESIGNS

Supported Independent Living Apartments

M4(3) Flat



M4(2) Flat



Shared Lounge



Coveham, Cobham, Elmbridge



Former Library, Horley, Reigate and Banstead



Former Manor School, Byfleet, Woking



ANNEX 11: SUPPORTED INDEPENDENT LIVING ANONYMOUS CASE STUDIES

All names have been changed and identifiable data has been removed to protect the identity of the individuals concerned.

Laila's Supported Independent Living Story

Laila moved to Supported Independent Living accommodation after many years living in a residential home. Laila is very happy with the move as she gets to go out much more regularly than before and decides for herself what she does daily. Laila likes to be involved with the running of her home, she enjoys cooking and keeping her room nice.

Her family have noticed a positive change in her and are thrilled with the change. They commented that Laila is more confident and more independent than she was before the move. Laila has made friends in her new accommodation and said: 'I like the ladies. I see my sisters more. I like it!'

Samir's Supported Independent Living Story

Samir is in his 40s and wanted to move to Supported Independent Living for some time. The family was initially sceptical as they felt they needed 24 hours support, however since the move they are happy and more independent. When their family visits they do not prevent them from leaving like before. Samir no longer calls for support all the time. This is a big step for them! Samir enjoys being independent and having more choice and control over their life.

Godwin's Supported Independent Living Story

Godwin is in his 40s and has lived at home with his family his whole life. As his father was getting elderly, he had to move into the community. Godwin was reluctant to move as he was very comfortable at home. However, he is now enjoying living independently. Staff have supported him with travel training, and he now travels to the day centre alone. His goal is to get a paid job and staff are supporting him to look at options. Godwin has found a new independent life since moving out of his family home, he is very happy and settled at his new place.

Michael's Shared Lives Story

Michael lived with his parents until they died. He then moved in with his brother, but overtime Michael felt that this wasn't working for him, and he wanted to look at alternative options. Michael talked to his social worker who supported him to find a new home with a Shared Lives family and this has been a life changing experience for him.

Michael now lives with four other people in a family home. Two of the individuals also have care and support needs. He has his own bedroom but shares the rest of the house with the others. He has made friends with the people he lives with. He often gets the bus to the local town centre with his new friends; and they like to go to the

theatre and cinema together. Michael had not been to the theatre in a very long time, and he had forgotten how much he loved it.

Michael goes to his local lunch club and enjoys building new relationships there. He travels to work independently; and he enjoys going for a pub lunch with his brother. Travelling independently is a new skill for Michael which he has learned since moving to his new home; and this has increased his well-being, as well as helping him feel more connected to his local community.

Prior to Shared Lives he would always want reassurance from others before he did something, but now he makes his own decisions. He has more choice and control over his life. Michael enjoys his newfound independence and has planned a holiday with a friend, which they have organised with a Supported Holiday company.

Through Shared Lives Michael has been empowered to live a fulfilling and active life the way he wants to. He remains close to his family and has developed new friendships and is more involved with his local community.

Justice's Supported Independent Living Story

Justice is in his 30s who wanted to live in the community. He found a flat where he receives support from our Reablement team for transport and cooking. He also has a job and now goes to a local gym and is at university studying part time. He is diagnosed with epilepsy, and we used a community call to support his medication taking in the morning. This enables him to maintain his independence and not rely on a live-in carer, which he did not want. His family says that Justice is so happy in his new home, and he absolutely loves being independent.

Mark's Supported Independent Living Story

Mark lived in a shared flat for about 15 years. It was intended to be a temporary arrangement but was over extended. It was an institutional setting with small bedrooms, outdated bathrooms and toilets, and the front door opened onto a parking area. There was very limited private or personal space, so it seemed like they were living on top of each other. This lack of space often added to the stress that they felt under. They had nowhere to go for quiet time or a bit of space for themselves.

They have now moved into a beautiful large property where they rent their accommodation from a registered social landlord. The new house has a large garden and decking area. Mark has a very large bedroom where he likes to spend time. He often spends time in his room or in the sitting room. There is a large open plan kitchen where they can all cook together, which they could not do in the old house. Their new accommodation offers them a high-quality home environment that brings greater dignity and respect to the life of Mark and their housemates.

Wednesday, 2 November 2022



SURREY ALL AGE MENTAL HEALTH INVESTMENT FUND PROGRAMME: UPDATE ON PHASING OF IMPLEMENTATION PLANNING

Purpose of report: To provide an update to the Adults and Health Select Committee on progress since the June 2022 meeting.

Introduction:

1. An introduction on the Surrey's All Age Mental Health Investment Fund Programme (MHIF) was provided to the Committee in June 2022.
2. This report is a brief update on progress since June 2022 and the work currently underway. At the time of writing, we are working with business partners in both Procurement and Legal services, to define the technical procurement and future contract award processes. However, we were able to provide a further verbal update to the AHSC during the meeting on 5 October, following the meeting of the Joint Committee in Common on 21 September 2022, and Mental Health System Delivery Board on 29 September.

Context

3. In January 2022 Surrey County Council announced as part of the county's No One Left Behind agenda, an extra £8m of focused investment in Early Intervention and Prevention mental health interventions in Surrey.
4. The new Investment Fund is a Surrey wide resource, to enable the delivery of the outcomes in Priority Two of the Health and Wellbeing Strategy. This priority area is focused on prevention, removing barriers, and supporting people to become proactive in improving their emotional health and wellbeing. The new Mental Health Investment Fund will be used for new, and or existing, non-statutory services which can help support local neighbourhood and place-based delivery, in collaboration with our community assets across Surrey.
5. The All-Age Mental Health Investment Fund has been established by Surrey County Council and is set at a value of £8m in recognition that this as a key area of focus, particularly given the unprecedented impact of the Covid-19 pandemic on mental health and emotional wellbeing. In line with this there has

been an increased allocation relating to mental health of £7.9m, including a new £6.5m transformation investment to encourage match funding from partners, including the health sector

The £1.4m increased Mental Health expenditure in service budgets was spread as follows:

- £0.7m Adult Social Care MH care packages.
- £0.3m ASC MH contracts & grants and MH staffing.
- £0.3m MH services in Children, Families and Learning
- £0.1m Public Health MH services

6. In addition to that, Surrey Heartlands ICB agreed to pay a non-recurrent funding contribution to SCC at 2021/22-year end of £4m which the Council received and has transferred to reserves to be draw down against agreed MH investments. As such, the total amount available for investment is £10.5 million
7. The evaluation of the impact of the Mental Health Investment Fund will include the voice of service users, carers and those with lived experience and the workforce and volunteers who may be delivering new projects and services.

OUTCOME MEASURES By 2030:

- Adults, children, and young people at risk of and with depression, anxiety and other mental health issues access the right early help and resources
 - The emotional well-being of parents and caregivers, babies and children are supported
 - Isolation is prevented and those that feel isolated are supported
 - Environments and communities in which people live, work, and learn build good mental health
8. Surrey County Council are arranging a direct award to Community Foundation Surrey (CFS) of £1.0m, to match fund the new CfS “Mental Health Scale Up Fund,” The CFS award is exempt from procurement route as they are the only provider that can match fund by £ 1 million and link to the VSC and community.
 9. It is an **award not a grant or gift**, and it comes under £1million so a procurement officer can sign off under 1 million.
 10. The scope for the new CfS Fund has been refined in collaboration between executive officers at SCC and CfS, supported by Strategic Commissioning Convener. A more detailed summary will be included in a Part 2 of the final paper presented to Joint Committee in Common on 21 September 2022

Design and delivery

11. We have established a strategic procurement and finance technical delivery forum to advise and focus on the two distinct procurement arrangements for planning and administration of the Mental Health Investment Fund.
12. **Phase 1** has been the activities and plans in need of prioritisation for the Surrey County Council arranging a direct award to Community Foundation Surrey (CFS) of £1.0m, to match fund the new CfS “Mental Health Scale Up Fund,” The CFS award is exempt from procurement route as they are the only provider that can match fund by £ 1 million and link to the VSC and community.
13. It is an **award not a grant or gift**, and it comes under £1million so a procurement officer can sign off under 1 million.
14. The scope for the new CfS “Mental Health Scale Up Fund” has been developed in collaboration between Executive officers at SCC and CfS, supported by Strategic Commissioning Convener. It is aligned to the Priority 2 Outcomes and priority population groups in the Health and Wellbeing Strategy. The scope of Mental Health Scale Up Fund is inclusive of ages from 0-30 years and covers:
In recognition of an unprecedented level of need for support for young people’s mental health in Surrey coming out of the Covid pandemic, the Community Foundation for Surrey set out to develop a new fund based on the following:
 - Set up in response to a clear major increase in serious and critical incidents in young people’s mental health incidents in Surrey.
 - Identified a need for step change in provision – short-term, small grant funding is not supporting sustainability of approach.
 - Desire to grow and develop programmes that can evidence they are working.
 - Stop the ‘post-code lottery’ – help should be available to all who need it in Surrey when and where they need it.
 - We know the Community Foundation for Surrey has funded excellent provision by the Voluntary and Community Sector in specific local areas – which we aim to grow into cross-Surrey provision so that everyone can access support whenever they need it.
 - We would like to support wrap-around support for long-term, that grows and develops as the needs of the young person and their family change over time – including organisations with differing expertise working together in partnership.
 - We aim to fund joined-up thinking on a large-scale.
 - CFS funding supports Community groups, charities, and other members of the VCSE sector but not the public sector or private companies.
15. The Direct award arrangements include a range of performance/governance activities, reporting and monitoring schedule, the development of KPIs and the

invitation to the Strategic Commissioning Convener to be a representative member of the CfS Mental Health Scale Up Fund committee.

16. Executive authorisation for transfer of funds from Surrey County Council to Community Foundation Surrey was completed on 1 September 2022. The CfS Scale Up Fund application process is now live via their website www.cfsurrey.org.uk/mental-health-scale-up-fund

17. Phase 2 Surrey All Age Mental Health Investment Fund

Our refreshed HWB strategy 2022, highlights a focus on reducing health inequalities to ensure no-one is left behind. This approach is expanded through encouraging partners who will be applying for new Mental Health Investment funding, to focus upon the priority populations in delivery the outcomes of the strategy. In addition to the needs of those experiencing mental illness of some sort which is itself a priority population in our recently refreshed health and wellbeing strategy, across the priority populations (of identity and geography), it is recognised that many of these groups will have increased needs with regards to mental health. *Further information on a number of these are detailed in Surreys current JSNA chapter (DA, LAC, care leavers, substance misuse) and this chapter will soon be updated and published*

Adult Health and Care Scrutiny committee have requested supportive evidence which illustrates the current scope of mental health improvement projects which are being targeted across neighborhoods and place, for people living in geographic areas which experience the poorest health outcomes. This will be a key criterion in the application criteria for new MHIF funding, to ensure there is a fair and proportionate investment for those areas with the greatest evidence of need and poorer outcomes.

Procurement and Contracting Standing Orders

We are currently designing the procurement/contracting and commissioning and finance priorities to be clearly phased to enable administration and delivery of the MHIF, to ensure transparency, compliance and mitigate any risks. This phasing exercise will form the foundation of a plan which will set out:

- i. When Market Engagement events are planned and time frames- **Oct/Nov**
- ii. What resources are required to deliver and where they will be drawn from
- iii. The criteria for bid application and evaluation and impact and reach of our choices
- iv. Service specification, Key performance indicators, reporting and monitoring
- v. Contract award and phasing

- vi. System governance reporting and evaluation

System leadership

- The Executive responsibility and accountability for the Mental Health Investment Fund (MHIF) is transferred to the Joint Executive Director for Public Service Reform from 1 October 2022. Following agreement at Joint Committees in Common 21 September 2022
 - The system governance assurance of the new MHIF will be reported to the new system Mental Health Improvement Delivery Board on a quarterly basis. There is ICB/ICP Executive representation on the Board membership, and Elected Member representative.
 - The Strategic Conveners will continue as system sponsors for P2 Prevention & Early Intervention
 - The MHIF Allocation Panel will meet frequently to review submitted bids, which will have been previewed and collated by MHIF Programme manager and support officer.
 - The MHIF Programme manager will be responsible for the business administration with Finance and Procurement support, and providing quarterly budget reports to the MHIF Allocation Board, and PSR Directorate Business meetings
 - There will be planned reporting to both Cabinet, ICB/ ICP, ASC Scrutiny and Health and Wellbeing Board, Surrey Heartlands Place Based Boards.
18. The new Mental Health System Delivery Board has a remit to oversee mental health improvement and transformation in Surrey.
 19. This Board has been established by both the Health and Wellbeing Board and the Integrated Care Board, with accountability to the ICB/ICP. The Board is independently chaired by Jonathan Perkins, formerly acting chair of NHS Surrey Heartlands CCG, with Clare Burgess, CEO of Surrey Coalition of Disabled People, as vice-chair.
 20. A progress update and the proposed MHIF procurement commissioning work plan will be presented to the Mental Health System Delivery Board 29 September.
 21. **Timetable for completing this work**
 22. We have scoped a costed workforce model to support the Phase 2 work and capacity, which will be included in the full report to Joint Committee in Common on 21 September and seek agreement to recruit.
 23. The current Strategic Design and Delivery group is being expanded to reflect the range of technical, business, procurement and contracting, legal, commissioning and finance, business intelligence, communications and engagement priorities and deliverables for Phase 2,

24. In October, we are anticipating publication of Invitation to Market Engagement events to launch the Mental Health Investment Fund and will reference the refreshed outcome metrics for Priority 2 in the Health and Wellbeing Strategy, The new metrics better link the outcomes and priority populations and will provide clarity on the areas in which our MHIF Early Intervention and Prevention will need to focus. The metrics will form the KPIs for the new MHIF evaluation criteria and reporting

Conclusions:

25. The work to date on the procurement and administration of the new All Age Mental Health investment Fund has been complex and challenging. The phased approach has enabled an innovative collaboration with Community Foundation Surrey, who share our ambitions to improve the emotional health and wellbeing of our residents. The Joint Committee in Common will consider recommendations on Phase 2, when it meets on 21 September, and we will be able to provide a verbal update on this by the time of the AHSC meeting on 5 October.

Recommendations:

26. A final report, providing more detailed evidence about the implementation and delivery of Phase 2 of the Mental Health Investment Fund, can be provided when we have completed the critical work, evaluated the outcome from Market Engagement, and confirmed the procurement/commissioning contracting approach, to be agreed with Joint Committee in Common.
27. **Next steps:**
28. Conclusion of the progress was reported to Joint Committee in Common on 21 September 2022.

Report contact

Kate Barker, Joint Strategic Commissioning Convener – Children and Families and Mental Health

Contact details

Kate.Barker@surreycc.gov.uk

ADULTS AND HEALTH SELECT COMMITTEE

2 NOVEMBER 2022



ACTIONS AND RECOMMENDATIONS TRACKER AND FORWARD WORK PROGRAMME

Purpose of report: The Select Committee is asked to review its actions and recommendations tracker and forward work programme

Recommendation

That the Select Committee reviews the attached actions and recommendations tracker and forward work programme, making suggestions for additions or amendments as appropriate.

Next steps

The Select Committee will review its actions and recommendations tracker and forward work programme at each of its meetings.

Report contact

Omid Nouri, Scrutiny Officer

Contact details

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**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
NOVEMBER 2022**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

Recommendations

Meeting	Item	Recommendation	Responsible Officer/Member	Deadline	Progress Check On	Update/Response
3 March 2022	Update on the Implementation of the Community Mental Health Transformation [Item 5]	<p>AH 3/22: The Select Committee: Requests the following reports at future meetings:</p> <ul style="list-style-type: none"> i. Individual Placement Support (IPS) – Employment support and collaboration with local businesses to support their own staff, ii. Update on progress and impact of community mental health transformation in 12 months' time. 	<p>Helen Rostill, Deputy Chief Executive (SABP)</p> <p>Georgina Foulds, Associate Director for Primary and Community Transformation (SABP)</p> <p>Ane Sosan, Community Mental Health Transformation Programme Manager (SABP)</p>			The report has been added to the forward plan to be scheduled for 2023.

**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
NOVEMBER 2022**

The actions and recommendations tracker allows Committee Members to monitor responses, actions and outcomes against their recommendations or requests for further actions. The tracker is updated following each meeting. Once an action has been completed, it will be shaded green to indicate that it will be removed from the tracker at the next meeting.

KEY			
	No Progress Reported	Recommendation/Action In Progress	Recommendation/Action Implemented

	Primary Care Access [Item 7]	<p>AH 7/22: The Select Committee urges Surrey Heartlands to:</p> <ul style="list-style-type: none"> i. Ensure that the total triage model and investment in cloud telephony is delivered. ii. Work closely with the Surrey Coalition of Disabled People, Sight for Surrey and the Surrey Minority Ethnic Forum to ensure the new cloud telephony system is accessible for all. iii. Regularly deliver training to all members of staff to ensure they are able to fully support people with accessibility needs. iv. Provide the Select Committee with an update report on the 	Surrey Heartlands Primary Care team			The report has been added to the forward plan to be scheduled for 2023.
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**ADULTS AND HEALTH SELECT COMMITTEE
ACTIONS AND RECOMMENDATIONS TRACKER
NOVEMBER 2022**

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		above recommendations later in the year.				
		AH 8/22: The Select Committee agrees to explore how it can best share information about this work with citizens as and when relevant, helping to promote the associated engagement and co-design activity. The Surrey Heartlands team will link in with the Surrey County Council Communications team to help facilitate this.	Surrey Heartlands Primary Care team and Surrey County Council Communications team	5 April 2022	October 2022	<p>The Surrey Heartlands Primary Care team have confirmed that this work will take place over the next few weeks as part of the wider work around access, and they will be including Surrey County Council in developing communication and engagement plans.</p> <p>The co-design communication and engagement will be focused on the period following the current procurement processes, though there has been lots of patient engagement happening via their practices over the last few months</p>

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ACTIONS AND RECOMMENDATIONS TRACKER
NOVEMBER 2022**

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						as they have been developing their new enhanced access services.
23 June 2022	All-Age Autism Strategy Review [Item 5]	AH 12/22: For Learning Disabilities and Autism Leads at Surrey County Council and other partners involved in the strategy to raise further awareness of Autism amongst elements of the BAME/GRT community. To have an informal meeting on progress toward this in a future informal Adults and Health Select Committee meeting.	Hayley Connor, Director – Commissioning, CFLL (SCC) Steve Hook, Assistant Director, LD&A (SCC)	2 August 2022	October 2022	A date for this briefing is being arranged.

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		AH 13/22: For Learning Disabilities and Autism Leads at Surrey County Council to closely work with Surrey Heartlands and Frimley ICSs to ensure that knowledge and consideration of autism is emphasised in EDI training and as well as in EDI principles surrounding staff recruitment and work practices.		2 August 2022	October 2022	The Leads have been contacted for a response.
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NOVEMBER 2022**

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		AH 14/22: For Learning Disabilities and Autism Leads at Surrey County Council and other partners involved in the strategy to adopt a meaningful co-production approach, a shared vision, resourcing and prompt timelines to implement the strategy, given that the success of the strategy will largely rest on being able to collaborate effectively with other partners.		2 August 2022	October 2022	The Leads have been contacted for a response.
		AH 15/22: Bring this item back to the Adults and Health Select Committee in an informal session, with specific updates on the <i>work with Employability</i> as well as the <i>preparations for the Adulthood Board Activities</i> .		2 August 2022	October 2022	A date for this briefing is being arranged.

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Adult Social Care Complaints – October 2021 to March 2022 [Item 6]	<p>AH 16/22: That a thorough review is undertaken by Adult Social Care Leads at Surrey County Council, with the assistance of relevant corporate system providers, of the current CRM system in place to make it as user-friendly as possible, and to harness all the functions within the CRM system.</p>	<p>Liz Uliasz, Deputy Director, ASC (SCC)</p> <p>Kathryn Pyper, Senior Programme Manager, ASC (SCC)</p>	N/A	N/A	<p>Response:</p> <p>We fully recognise the importance of having the right customer relationship management (CRM) capabilities to deliver the best experience for our customers when they contact us, as well as being able to better gather and use insights from our interactions with customers to improve our services.</p>
	<p>AH 17/22: For Adult Social Care Leads at Surrey County Council to review what is being considered, and the parameters being used, in the process of acquiring a new CRM system.</p>		N/A	N/A	<p>The Council's Digital Design Team is currently working on a user centred design to support a new Relationship Management and Insights (RM&I) Programme. This Programme will identify how we can gain better insights (data) to inform how we engage with residents in Surrey. It will identify the technology needed to improve the customer experience (including</p>

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						<p>customer relationship management (CRM) and digital channels), as well as improvements to processes and ways of working, and opportunities to work better with other council services and SCC Partners.</p> <p>The Programme is currently in the early discovery and design phase. Research has been conducted to understand what our customers want and need, and these insights will be used to scope the technology and systems required to make it easier for people to get support in the way they want it across a range of contact channels, including phone, online, SMS, social media and more. We will take a phased and agile approach to the programme, building on the design work</p>
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						<p>completed. We will be putting in place improved technical capabilities and business process and will be working towards replacing Achiever and Zendesk (our current CRM systems) over the next 12-18 months.</p> <p>Sarah Bogunovic, Head of Customer Strategy is the Senior Responsible Officer (SRO) and Marie Snelling is the Accountable Sponsor for this programme of work.</p>
		<p>AH 18/22: That a follow-up informal session is held to address/investigate how Issues of Concern are recorded and dealt with, as opposed to formal complaints.</p>		<p>2 August 2022</p>	<p>October 2022</p>	<p>Response:</p> <p>The Adult Social Care complaints process is statutory and so our priority must be to meet these responsibilities. In Adult Social Care the focus continues to be upon being responsive, open to</p>

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						<p>feedback and resolving any issues of concerns as close to the point of service as possible, because that delivers the best outcomes for residents and staff. As good practice, any issue of concern will always be addressed by members of staff at the time it is raised by a resident and recorded in a case note as appropriate. We also complete the ASCOF annual customer survey and if issues are identified they will be followed up. We will be making significant changes to how we interact with the public in preparation for the forthcoming Adult Social Care charging and fair cost of care reforms and will investigate how we might be able to capture issues of concern as part of that process, without introducing a resource intensive process. Sarah</p>
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						<p>Bogunovic, Head of Customer Strategy has offered to attend a future Select Committee to talk about the upgrade to the Council's customer relationship management (CRM).</p> <p>A date for this briefing is being arranged.</p>
		<p>AH 19/22: For Adult Social Care Leads at Surrey County Council to look into investigating training available from the Ombudsman to learn from cases upheld.</p>		N/A	N/A	<p>Response:</p> <p>The Adult Social Care Customer Relations Manager and Officer will be attending a forthcoming LGSCO course which focusses upon accepting, investigating and deciding complaints for councils and social care providers. This online skills course is delivered by experienced Ombudsman staff. Participants can draw on knowledge gained from LGSCO</p>

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						experience of over four decades of complaints investigation, decision-making and remedy recommendations. The Customer Relations Team will then seek approval from the Adults Leadership Team to fund and roll out the training across Adult Social Care (£450 full course fee for 18 delegates).
	Mental Health Improvement Programme Stocktake after 12 months [Item 7]	AH 20/22: For Surrey Heartlands CCG, Surrey and Borders Partnership NHS Foundation Trust, and Surrey County Council to continue to campaign for a change in the National Allocation Formula that would accurately reflect some of the mental health issues faced by Surrey Residents.	Surrey Heartlands, Surrey and Borders Partnership, and Surrey County Council	2 August 2022	October 2022	Response: We agree with this recommendation, which has the potential to affect funding flows in the longer term. System partners (including SaBP and SCC) have raised issues with the National Allocation Formula in regional and national forums and will continue to do so. We believe that our case will be stronger if we seek the

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						<p>support of other systems who are similarly disadvantaged by the formula, and we will discuss the case for change with them.</p> <p>We appreciate the support of elected representatives in campaigning and believe that members would have a key role to play in any successful attempt to change the National Allocation Formula.</p> <p>A meeting has been arranged with the Scrutiny Officer to discuss this work further.</p>
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		AH 21/22: For Surrey Heartlands CCG, Surrey and Borders Partnership NHS Foundation Trust, and Mental Health leads in Surrey County Council to provide a future update and report to the Adults and Health Select Committee on the technology being sought, and the progress being made in rolling out technological systems to improve Mental Health Services in Surrey.		N/A	N/A	This will be included in the report at the meeting in October 2022.
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		<p>AH 22/22: For Surrey Heartlands CCG, Surrey and Borders Partnership NHS Foundation Trust, and Mental Health leads in Surrey County Council to provide a future update and report to the Adults and Health Select Committee on how existing and additional funding will be effectively used to deliver on the Mental Health Improvement Programme, and to provide a timeline as to when the plan is expected to be delivered on.</p>		2 August 2022	September 2022	This item is scheduled for October 2022.
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Actions

Meeting	Item	Action	Responsible Officer/Member	Deadline	Progress Check On	Update/Response
17 December 2020	Scrutiny of 2021/22 Draft Budget and Medium-Term Financial Strategy to 2025/26 [Item 5]	AH 2/20: Democratic Services officers to look into the possibility of organising for Members to visit Learning Disabilities and Autism services (whether remotely or in person).	Scrutiny Officer, Democratic Services Assistant	January 2021	October 2022	These visits are being looked into.
16 December 2021	Scrutiny of 2022/23 Draft Budget and MTFs to 2026/27 [Item 5]	AH 5/21: The Cabinet Member for Adults and Health to feed back to the Select Committee her views and findings of the care home shadowing work she will be undertaking.	Sinead Mooney, Cabinet Member for Adults and Health	January 2022	October 2022	The Cabinet Member has been contacted for a response.

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3 March 2022	Primary Care Access [Item 7]	AH 9/22: Surrey Heartlands Primary Care team to provide an updated infographic on the delivery of services.	Surrey Heartlands Primary Care team	N/A	N/A	The infographic has been shared with the Committee Members.
23 June 2022	All-Age Autism Strategy Review [Item 5]	AH 23/22: The Director of Commissioning (CFLL) to provide additional information on annual reviews of EHC Plans.	Hayley Connor, Director – Commissioning, CFLL (SCC)	2 August 2022	October	Response is awaiting approval.
		AH 24/22: The Director of Commissioning (CFLL) to provide an answer regarding private diagnoses not being recognised by the NHS from a Children’s Services perspective.		N/A	N/A	Response: The most important consideration in regards to an Autism diagnosis is the standard of the assessment rather than whether or not the diagnosis has been obtained privately or through the NHS. If it follows NICE guidance and has been completed by relevant specialist professionals the diagnosis should be accepted.

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						<p>It is of note that Mindworks CYPS Community team practitioners cannot recommend any specific provision, so for example need for a specialist school versus a mainstream school. The health report will describe the potential needs of a child or young person.</p>
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Adults and Health Select Committee Forward Work Programme 2022

Adults and Health Select Committee

Chairman: Bernie Muir | Scrutiny Officer: Omid Nouri | Democratic Services Assistant: Emily Beard

Date of Meeting	Type of Scrutiny	Issue for Scrutiny	Purpose	Outcome	Relevant Organisational Priority	Cabinet Member/Lead Officer
6 December 2022	Performance and finance	2023/24 Draft Budget and Medium-Term Financial Strategy	For the Select Committee to scrutinise the draft 2023/24 budget, Medium-Term Financial Strategy and other relevant information, before it is finalised in January 2023.	To ensure the 2023/24 budget and Medium-Term Financial Strategy deliver good value for residents and are compatible with the Council's organisational policies.	Growing a sustainable economy so everyone can benefit	Mark Nuti – Cabinet Member for Adults and Health

	Overview, policy development and review	Adult Social Care Complaints Bi-Annual Review	The Select Committee has identified complaints received by Adult Social Care as a key area for examination. Reports highlighting complaints activity will be provided to the Select Committee on a bi-annual basis.	The Select Committee is to review complaint activity in Adult Social Care.	Empowering communities, tackling health inequality	Mark Nuti – Cabinet Member for Adults and Health Kathryn Pyper – Senior Programme Manage, Adult Social Care
	Overview, policy development and review	Surrey Safeguarding Adults Board Annual Report	The Surrey Safeguarding Adults Board is a multiagency partnership that has representation from organisations that support adults who have care or support needs. Safeguarding Adults Boards have a statutory duty to publish an annual report.	The Select Committee will review the Safeguarding Adults Board Annual Report to better understand key themes, provide comment and recommendations, and highlight opportunities for future scrutiny.	Empowering communities, tackling health inequality	Mark Nuti – Cabinet Member for Adults and Health Simon Turpitt – Independent Chair, Surrey Safeguarding Adults Board

Items to be scheduled

Date of Meeting	Type of Scrutiny	Issue for Scrutiny	Purpose	Outcome	Relevant Organisational Priority	Cabinet Member/Lead Officer
	Overview, policy development and review	Access to GPs	At its public meeting on 3 March 2022, the Select Committee received a report from Surrey Heartlands ICS on the current status of accessibility to GPs in Surrey and what was being done to improve patient access. It was agreed that a report would be presented to the Select Committee at a future public meeting to update Members on the progress made in implementing its recommendations.	The Select Committee will review the current status of accessibility to GPs in Surrey and any potential barriers being faced by residents, making recommendations accordingly.	Empowering communities, tackling health inequality	Nikki Mallinder – Director of Primary Care, Surrey Heartlands ICS
	Overview, policy development and review	Community Mental Health Transformation Implementation Review	The Select Committee is to receive an update on the implementation of the Community Mental Health Transformation Programme, as well as information on Individual Placement Support.	The Select Committee will review the progress of the Community Mental Health Transformation Programme, making recommendations accordingly.	Empowering communities, tackling health inequality	Professor Helen Rostill – Deputy Director, Surrey and Borders Partnership
	Overview, policy development and review	Joint Health and Social Care Dementia Strategy for Surrey (2022-2027)	The Select Committee is to receive a report outlining the progress made on the implementation of the new Joint Health and Social Care Dementia Strategy for	The Select Committee will review and scrutinise the implementation of the Joint Health and Social Care Dementia Strategy for Surrey (2022-2027), making	Empowering communities, tackling health inequality	Mark Nuti – Cabinet Member for Adults and Health Jane Bremner – Head of

			Surrey (2022-2027), as agreed at its public meeting on 14 January 2022.	recommendations accordingly.		Commissioning (Mental Health), Surrey County Council
	Scrutiny	Reconfiguration of Urgent Care in Surrey Heartlands	NHS England has developed clear guidance for commissioners responsible for the development of Urgent Care. This report will provide an update on the impact and risks associated with the reconfiguration of Urgent Care services in Surrey Heartlands and the preferred options for the proposed changes.	The Select Committee will scrutinise the programme's preferred options prior to their approval.	Empowering communities, tackling health inequality	Simon Angelides – Programme Director
	Overview, policy development and review	Mental Health Improvement Plan	The select committee is to receive a report and update on the delivery of the Mental Health Improvement Programme, as agreed at its public meeting on June 23 rd 2022.	The select committee will scrutinise and review the implementation of the MHIP, making recommendations accordingly.	Empowering communities, tackling health inequalities	Mark Nuti – Cabinet Member for Adults and Health Liz Williams – Joint Strategic Commissioning Convenor (LD&A) Professor Helen Rostill – Deputy Chief Executive of Surrey and Borders Partnership and Director of Therapies

	Scrutiny	Access to Dental Care	The select committee is to receive a report and update on the initiatives undertaken by Surrey Heartlands and Frimley CCG to increase access to dental care and treatments.	The select committee will scrutinise and review steps being taken to increase dental care access for Surrey residents who cannot afford private dental care, particularly in the context of the cost of living crisis. The select committee will also make recommendations accordingly.	Empowering Communities, tackling health inequality	
	Scrutiny	Mindworks	The select committee is to receive a report and update on the recent work undertaken by the mental health and emotional wellbeing service provided by Mindworks Surrey.	The select committee will scrutinise and review the work undertaken through mindworks to improve the mental health and emotional wellbeing of Children within Surrey.	Empowering Communities, tackling health inequality	
Task and Finish Groups; Member Reference Groups						
Timescale of Task Group	Issue for Task Group		Purpose	Outcome	Relevant Organisational Priority	Membership
October 2021 – April 2023	Health Inequalities		For Members of the Task Group to develop an understanding of health inequalities in Surrey, scrutinise the progress being made on tackling these, and contribute to the development of future policies.	The Task Group will seek to contribute to the reduction of health inequalities being faced by Surrey residents, contribute to the Council's strategic priority to "drive work across the system to reduce widening health inequalities", support both the Council and the wider	Tackling health inequality	Angela Goodwin (Chairman), Trefor Hogg, Riasat Khan, Carla Morson, Bernie Muir (ex-officio)

			health and social care system in Surrey to understand how they can address and tackle health inequalities faced by residents, create a shared understanding of barriers being faced by residents with lived experiences of health inequalities, and take an elevated view of services and support available in Surrey by considering individual experiences of those with lived experience of health inequalities and their interactions with different agencies.		
To be received in writing and informal briefing sessions					
Date of briefing session (if applicable)	Issue for Briefing	Purpose	Outcome	Relevant Organisational Priority	Cabinet Member/Lead Officer
19 September 2022	Dunsfold Branch Site (Chiddingfold Surgery) - Informal Briefing Session	For the select committee to receive an update on the implications of the Dunsfold Branch Site of Chiddingfold Surgery.	The select committee will scrutinise the extent to which the closure of the Dunsfold site may cause transportation and	Empowering Communities, Tackling Health Inequality	Mark Nuti – Cabinet Member for Adults and Health

			access issues for patients.		
10 October 2022	Weybetter Weybridge Programme - Informal Briefing Session	For the Select Committee to receive an update on the Weybetter Weybridge Programme	The select committee will scrutinise the extent to which the programme is up to schedule, and how the new site can help to improve the health and overall wellbeing of residents.	Empowering Communities, tackling health inequality	Mark Nuti – Cabinet Member for Adults and Health
TBC	Adult Social Care CRM System AND Issues of Concern- Informal Briefing Session	For the select committee to receive an update on work being undertaken to improve the existing Adult Social Care CRM system, as well as an update on how Issues of Concern are recorded and dealt with.	The select committee will scrutinise how the CRM system can be improved, as well as how Issues of Concern are addressed by Adult Social Care. Both of which are in line with recommendations produced from the 23 June 2022 select committee meeting.	Empowering Communities, Tackling Health Inequality.	Mark Nuti- Cabinet Member for Adults and Health Kathryn Pyper – Senior Programme Manager, Adult Social Care

TBC	Raising Awareness of Autism amongst the BAME/GRT Community- Informal Briefing Session	For the select committee to receive an update on work undertaken by Autism/learning disability leads to increase awareness of Autism amongst the BAME/GRT community.	The select committee will scrutinise the extent to which such awareness raising is taking place amongst ethnic minorities. This is in line with a recommendation that came out of the 23 June 2022 select committee meeting.	Empowering communities, Tackling Health Inequality	Mark Nuti – Cabinet Member for Adults and Health Hayley Connor – Director for Commissioning (CFL)
TBC	Update on the <i>work with Employability AND preparations for the Adulthood Board Activities</i>- Informal Briefing Session	For the select committee to receive an update on work undertaken by Autism/learning disability leads to work with Employability, as well as the preparations for the Adulthood Board Activities.	The select committee will scrutinise the degree to which work with Employability has taken place as well as any preparations for the Adulthood Board Activities. This is in line with a recommendation that came out of the 23 June 2022 select committee meeting.	Empowering Communities, Tackling Health Inequality	Mark Nuti – Cabinet Member for Adults and Health Hayley Connor – Director for Commissioning (CFL)

Joint Committees

Dates	Scrutiny Topic	Purpose	Outcome	Relevant Organisational Priority	Membership
Ongoing	South West London and Surrey Joint Health Overview and Scrutiny Committee	The South West London and Surrey Joint Health Overview and Scrutiny Committee is a joint standing committee formed with representation from the London Borough of Croydon, the Royal Borough of Kingston, the London Borough of Merton, the London Borough of Richmond, Surrey County Council, the London Borough of Sutton and the London Borough of Wandsworth.	The Joint Committee's purpose is to respond to changes in the provision of health and consultations which affect more than one London Borough in the South West London area and/or Surrey.	Empowering communities, tackling health inequality	Bernie Muir, Angela Goodwin, Riasat Khan (substitute)
Ongoing	South West London and Surrey Joint Health Overview and Scrutiny Committee – Improving Healthcare Together 2020-2030 Sub-Committee	In June 2017, Improving Healthcare Together 2020-2030 was launched to review the delivery of acute services at Epsom and St Helier University Hospitals NHS Trust (ESTH). ESTH serves patients from across South West London and Surrey, so the Health Integration and Commissioning Select Committee (the predecessor to the Adults	A sub-committee of the South West London and Surrey Joint Health Overview and Scrutiny Committee has been established to scrutinise the Improving Healthcare Together 2020-2030 Programme as it develops.	Empowering communities, tackling health inequality	Bernie Muir, Angela Goodwin (substitute)

		and Health Select Committee) joined colleagues from the London Borough of Merton and the London Borough of Sutton to review the Improving Healthcare Together Programme as it progresses.			
Ongoing	Hampshire Together Joint Health Overview and Scrutiny Committee	On 3 December 2020, the Hampshire Together Joint Health Overview and Scrutiny Committee, comprising representatives from Hampshire County Council and Southampton City Council, was established to review the Hampshire Together programme of work, and Surrey County Council was invited to attend meetings as a standing observer.	The Joint Committee is to scrutinise the Hampshire Together programme of work and associated changes in the provision of health services.	Empowering communities, tackling health inequality	Trefor Hogg, Carla Morson (substitute)

Standing Items

- **Recommendations Tracker and Forward Work Programme:** Monitor Select Committee recommendations and requests, as well as its forward work programme.